

General Conditions of Warranty

- 1). This warranty is issued by SELIP spa
- 2). The warranty is valid for twenty-four (24) months from the date of product invoicing.
- 3). The warranty is valid and effective from the moment of full payment of the product.
- 4). SELIP spa declares and guarantees that the product has been built in full compliance with national and international regulations, the excellent quality of the materials used and the state-of-the-art construction of the equipment, and that the product has been carefully tested and subjected to stringent quality control inspections.
- 5). The purchaser must notify SELIP spa of any faults found with the product and in any case his intention to claim against the warranty.
- 6). The purchaser may request SELIP spa to repair any products which are found to be faulty. If the repair is objectively impossible or, in the opinion of SELIP spa is excessively costly, SELIP spa undertakes to replace the product.
- 7). Considering that this guarantee is issued exclusively by SELIP spa, under no circumstances may the purchaser of the product, directly or via third parties other than SELIP spa, carry out repairs or replace the product.
- 8). SELIP spa products are insured by a specific Civil Product Liability policy with a maximum coverage of €5,000,000 and sub-limit of of €300,000 for activity stoppages, the product being within the limit of €600,000. In particular SELIP spa undertakes to refund to the customer, in the event of civil liability being confirmed, the amounts that must be paid (capital, interests, costs) in compensation for financial losses caused to third parties by negligence that are the direct consequence of faults in products manufactured by SELIP spa after delivery, due to death, injury or damage to assets other than the aforementioned products. The insurance also covers financial losses caused directly by the incorrect design and incorrect drafting of the user instructions or damage caused by the total or partial interruption or suspension of industrial, commercial, agricultural activities and services, provided they are consequent to an incident covered by the terms of the warranty, even if the interruption affects subjects other than those suffering the material damages, the material and direct damages that the products,

used as components of complex products or used for the treatment of other products (such as dyeing, tanning, painting) cause to other components or finished products or treated products, damage caused by atmospheric pollution, pollution, infiltration, contamination of water, soil or crops, the interruption, impoverishment or deviation of water sources and rivers, alteration or impoverishment of the water table, mineral deposits and generally anything in the subsoil that may be subject to exploitation.

9). Validity of warranty after installation and maintenance:

The warranty covers any damage that may occur after installation or maintenance carried out by SELIP spa, on the products supplied by SELIP spa, and deriving from the improper execution of the installation or maintenance, provided that the damage occurs no later than two years following the end of the works

10). The warranty does not cover:

- Damage caused by the breach of laws, regulations or technical standards or production processes concerning product safety;
- Costs incurred by any party out of court for research and investigations aiming to ascertain the cause of the incident;
- Costs and charges for the selection, withdrawal from the market, storage, disposal and destruction of the products;
- Damage caused by voluntary actions of the customer and not directly deriving from the law;
- Damage which, in relation to the insured risks, are connected with energy transformation or bond, both natural and artificial (nuclear fission and fusion, radioisotopes, accelerators, etc.).
- Fines and any type of compensation paid by way of punitive or exemplary damages;
- Damages deriving from products destined specifically for the aeronautical or aerospace sector;
- Damages caused by the presence, use, contamination, extraction, handling, processing, sale, distribution and/or storage of asbestos and/or products containing asbestos;

- Damages deriving from genetically modified products;
- Damages deriving from the emission of electromagnetic fields and waves.
- Damages caused by the customer in his capacity as installer.
- Damages, malfunction, alterations due to environmental, climatic conditions or other conditions that are not traceable to those declared in the technical specifications laid down in the order confirmation;
- Damages and breakdowns caused by the behaviour of the purchaser and in particular due to carelessness, negligence, imprudence, incompetence, tampering, lack of skill or any repairs or operations carried out by persons not authorised by SELIP spa;
- Faults and malfunctions caused by the incorrect installation of the product if this is not carried out by SELIP spa;
- Damages deriving from seals and any other accessories that are not supplied directly by SELIP spa;
- Faults and malfunctions caused by the incorrect or improper maintenance of the product, if this is not carried out by SELIP spa;
- Damages deriving from the use of non-original accessories and spare parts or in any case not supplied by SELIP spa;
- Damages deriving from anything that may be considered as the normal wear from use;
- Damages and malfunctions caused by the improper and incorrect use of the faulty product, in contrast to the user instructions given in the Use and Maintenance Manual and/or technical instructions and/or contractual conditions.

11). Assistance and any repairs or replacements will be assured compatibly with the organisational requirements of SELIP spa. In any case, SELIP spa undertakes to intervene as quickly as possible, causing as little inconvenience as possible to the purchaser. Repairs carried out under the warranty will in any case lead to an extension of the warranty period.

12). Interventions, repairs and replacements, where covered by this warranty, will be done at no charge to the purchaser.

13). This warranty will not be valid in the event of the purchaser having directly carried out, or had carried out by third parties other than SELIP spa, interventions, repairs and replacements on the purchased product. The warranty is valid only for interventions carried out exclusively by service centres authorised by SELIP spa.

14) The validity of these general conditions of warranty is subordinate to the signing and compliance with the SELIP spa general conditions of sale and all specific contractual agreements;

15). Information notice pursuant to art.13 D.Lgs.196/03:(FOR ITALIAN CUSTOMER ONLY) The personal data provided by the purchaser in the warranty certificate issued by SELIP spa will be processed using computerised and manual means, exclusively for the purpose of allowing the purchaser to enforce this warranty and in order to facilitate any interventions, as well as for management purposes connected to the economic activities of the manufacturer and for statistical, marketing and sales information purposes linked to the activities of SELIP spa. To exercise the rights laid down in art.7 of D.Lgs.196/03, the purchaser may contact SELIP spa - Via Provinciale,36 43012 Fontanellato (PR) Italy, data controller.